Sales Director of Kimberly Clark Professional Hong Kong and Macau, Joyce Lau has been in the consumables industry for institutional market for over 15 years. Offering consultative advice to business partners of various corporations in the area of continuous improvement in achieving their business objectives is her profession. She and her team are experienced in managing projects to achieve the desired sustainability objectives of various business partners in the perspectives of product life cycles. To add value to their business partners, she and her team always collect relevant best practices from operations around the globe and share back to major end-users to drive excellence in operations and synergy.

Erol had completed the Bachelor degree in Building Services Engineering in the City University of Hong Kong. He had completed formal training in Laws - HKU, Safety - HKPU, Financial planning - HKPU MEDC. Prior to joining the hotel industry in 1990, he got experience in Building Services design (Meinhardt Consulting Engineers) and installation (Shinryo Corporation). He is currently employed by the Regal Hongkong Hotel as Director of Engineering. He started his research works in energy saving solution in 2004. He had published paper in The Hong Kong Institution of Engineers with the topic "Energy Portfolio Management and Optimization". The technical presentation was held on 22 March 2013 (The HKIE CAD Symposium 2012-2013).

The 9 educational sessions will bring you the hottest topics on hotels & hospitality, including new hotel development in Hong Kong and the changing scene of the hotel industry, hotel conversion, Internet of Things (IoT), hotel facilities management, customer service comparison between hotels & hospitality and facilities management, sustainability consumable solutions, latest technology in energy saving, food waste management, plastic disclosure project and ecosystem in Hong Kong. Sessions will be followed by interactive discussion panels with speakers and panelists.

POST-CONFERENCE EVENT Event: Biodiesel Facilities in Hong Kong
Saturday, May 23, 10:00 - 12:00

Biodiesel is a clean, low carbon transport fuel that can be used as a substitute for fossil diesel, or blended with fossil diesel in diesel engines without modification. ASB Biodiesel operates a biodiesel factory in Hong Kong with the capacity to produce 100,000 tons of low carbon transport fuel per year. ASB Biodiesel’s product is produced from waste. Therefore, it does not lead to land use changes. It also produces significantly lower greenhouse gas emissions because it avoids the upstream carbon emissions associated with crop production and seed oil extraction. By visiting the ASB Biodiesel Plant, participants can have a better understanding about the daily operation of the modern biodiesel plant in Hong Kong.