



The end of the Chapter's year is near

As the end of the Year draws near for the current Board, I think we can look back with some satisfaction on the quality and diversity of events that have been offered to members. In April we ran a 2 day workshop, Finance for Facility Managers, that was attended by 20 people and received such great feedback from participants, rating their satisfaction at 93%, that we hope to organise a 2nd module in the near future.

This month, we will also be running an exclusive Reception for CFM's, with 3 leading local FM experts sharing their views on the FM industry.

The end of our year also sees our AGM, scheduled for 18th June. Should you have any interest in joining the Board, and contributing to the success of one of IFMA's leading international Chapters, please feel free to drop an e-mail to me at the address below.

Finally, at the end of June, the Chapter says farewell to Ms Serine Li, our Administrator. Thanks go to Serine for all her hard work and efforts in keeping the Chapter running.

Brian Crockford, Director
IFMA Hong Kong Chapter
E-mail : brian.j.crockford@jpmchase.com

May luncheon

**DAVID WERNER, IMMEDIATE PAST PRESIDENT &
MANAGING DIRECTOR OF INNERWIRELESS ASIA &
DIRECTOR OF ASIA FIRST TECHNOLOGY
PREDICT THE FUTURE BY FOLLOWING THE MONEY**

David Werner will explore the drivers of two types of technology

convergence that will increasingly meld the interests of high tech and property developers. We can forecast trends for the coming three to five years by exploring how Fortune 100 companies driving technology investments intend to take their returns. We then look at how these powerful initiatives will affect property and facility managers.

Lastly, Werner will provide a few simple guidelines that can help you decide if a new technology is here to stay or gone tomorrow. Developers, tenants, high tech vendors, architects and investors can benefit from this overview of diverse interests.

David Werner is managing director of InnerWireless Asia and a director of Asia First Technology. Werner has been building hi-tech facilities for multinational corporations, universities and hospitals in Asia since 1988. In 1995 he pioneered the concept of "neutral host" infrastructure as an efficient way for property owners to address the demands of telecommunications deregulation. Since then he has been responsible for hi-tech infrastructure in millions of sq ft of property throughout Asia.

Date:	20 May 2004, Thursday
Time:	12:15 – 14:00
Venue:	Conrad Hotel, Admiralty
Price:	HK\$200 Chapter Member HK\$300 Non-Chapter Member/Guest

Enquiry & Registration - Miss Serine Li
Email: serine@aft.com.hk
Tel: 3427 8100



IFMA foundation

The IFMA Foundation is now accepting applications for the 2004 scholarship program. IFMA is looking for the best and the brightest stars who are reaching for the dream of achieving their degrees in facility management or related fields.

In 2003, the Foundation awarded 15 scholarships, worth a minimum of \$1,000, for a combined total of \$23,000 (US). We expect to increase that number this year.

Applicants should meet the following criteria:

- Must be a full time graduate or undergraduate student as defined by your university at the time of submitting the application and at the time of receiving the scholarship (to be awarded Oct. 16, 2004).
- Must be enrolled in a facility management (or related field) degree course at any accredited four-year Bachelor program or any accredited post-graduate Master/Doctoral program.
- Undergraduate students must have completed two years of university to be eligible for consideration.
- May not be employed full time in facility management (or related field).
- Graduate students must have a minimum Grade Point Average (GPA) of 3.5
- Undergraduate students must have a minimum Grade Point Average (GPA) of 3.0

For more information and to download an application today, visit <http://www.ifma.org/foundation/scholarship.cfm>.

Completed applications are due by May 31, 2004

News & Views

Your UPS is only as good as your batteries

For those of us responsible for critical operations, a minute downtime may equate to millions of dollars in losses. Dumping a data center or a trading floor has a direct impact on the reputation of an institution and may mean an unexpected job hunting expedition for the facility manager. With few exceptions, critical operations are backed up by UPS and emergency generators but the most overlooked portion of this critical infrastructure is the UPS battery. An article appeared in a recent edition of the FMJ which should be of interest to all FM-ers responsible for critical plant. The full article can be found at http://www.ifma.org/ifmanet_eseries/fmj/2004/jan_feb/vera.cfm

Events

Technical Seminar on "The Use of Technology and Information in Facility Management": Jointly organised by HKIE(CAI Division) and IVE(MH), funded by PSDAS of the HKSAR, supported by IFMA(HK), HKIFM and BSOMES, sponsored by UtilityINFO

Tuesday 15th June 2004 6:30pm for 7:00pm – 9:30pm
Lecture Theatre LT02, IVE(Morrison Hill), 6 Oi Kwan Road, Wanchai

Programme highlights include Property Management System (PMS), Centralized Control Room (CCR) and Building Management System (BMS) used at Taikoo Place. Speakers are Mr Peter W P Ma, Mr David K S Ng, Mr Frenky K M Yue and Mr Ryan L Y Lee, of Swire Properties.

Free admission on a first come first served basis. CPD Certificates will be available. Registration & Enquires : please contact Mr C K Ng; Email: ckng@vtc.edu.hk Tel: 28358358.



Save the Date!
Go to www.worldworkplace.org



Salt Lake City 2004
Oct. 17-19 Salt Palace Convention Center

Plan to be There Mark your calendar and budget now!		Plan Your Travel Hotel rates range from \$85 to \$209.		Plan to Register IFMA members: Early \$650.00 / Pre \$750.00 Registration opens Feb. 2004	
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IFMA NAMES KEYNOTE SPEAKERS FOR WORLD WORKPLACE

Key trends for the future and building great teams are the topics for keynote addresses attendees will hear at IFMA's World Workplace 2004 in Salt Lake City, Utah.

At 1 p.m. on Sunday, Oct. 17, Rick Barrera will open the World Workplace conference with his presentation, "Fast Forward: Embracing the Changes of the 21st Century" at the Salt Palace Convention Center in Salt Lake City, Utah. At 8:30 a.m. on Tuesday, Oct. 19, Patrick Lencioni will talk about "The Five Dysfunctions of a Team."

Barrera is the founder of the training firm, Peak Performers, and is the author of three books, "Non-Manipulative Selling," "Collaborative Selling" and "The Dollars and Sense of Exceptional Service Delivery." Through his firm, Barrera shows organizations why the mindsets, systems and processes they've used in the past won't win today's never-satisfied customers in a marketplace where supply exceeds demand. He then helps companies redesign their systems to move "fast forward."

In Salt Lake City, he will talk about key trends that will drive sales, marketing and customer service delivery for the foreseeable future. Barrera believes that, by understanding these trends, executives can redesign businesses to position them ahead of the curve and ahead of the competition.

Lencioni is the founder and president of The Table Group, Inc., a management-consulting firm focused on executive team development and organizational health. He is the author of "The Five Temptations of a CEO," "The Four Obsessions of an Extraordinary Executive," and "Five Dysfunctions of a Team."

Through his work, Lencioni observed behavioral patterns among his clients that later formed the basis of his theories on leadership. In his interactive session, he covers the core elements of teamwork with focus on the key role of the team leaders. He also presents the ground rules for establishing trust, engaging in productive conflict, creating commitment, holding team members accountable and paying attention to the collective results of the team. Audience members can expect to walk away with practical tools for overcoming dysfunctions and making their teams more cohesive.

For information about World Workplace 2004, visit www.worldworkplace.org/northamerica/2004.

**GUANGZHOU INTERNATIONAL LIGHTING EXHIBITION
& ELECTRICAL BUILDING TECHNOLOGY CHINA
9th – 12th June, 2004, Guangzhou International
Convention & Exhibition Centre, Guangdong, China**

The biggest lighting fair in Asia, featuring for the first time a special hall for electrical building automation products and systems. Visit <http://www.messefrankfurt.com.hk/GILE.asp> for further details.

**ASSOCIATE OF SCIENCE IN FACILITIES MANAGEMENT
City University of Hong Kong 5th intake. Application
deadline 18th May. Programme commences 30th August.**



division of
**building Science +
TECHNOLOGY**



... a fast growing professional discipline
... more than the traditional property management

Associate of Science in
Facilities Management
(part time)

5th Intake

Visit <http://www.cityu.edu.hk/bst> for further details.

**ASIAN BUILDING TECHNOLOGIES SHOW
Hong Kong Convention & Exhibition Centre
15 – 18 June, 2004**

Asian Building Technologies 2004 aims to provide a platform for suppliers of advanced and ever more sophisticated

building technologies, equipment and supplies seeking to make contact with buyers, specifiers, developers and associated professionals involved with the many high-tech building projects and renovations throughout North Asian.



Taking place as part of Asian Elenex 2004, the region's leading event for electrical engineering and installation technologies and co-located with Asian Securitex 2004, Asian Building Technologies 2004 will highlight the integration and synergy within these industries. This combination of events will provide a regional forum and one stop shop for everyone involved in the field of intelligent and green building, as well as the more traditional elements within these sectors.

Refer to <http://www.asianbt.com/asianbuilding/index.html> for further details.

Job vacancy

A part-time vacancy exists within the Chapter for the position of Administrator.

Interested candidates should forward their CV to Brian Crockford, via e-mail to brian.j.crockford@jpmchase.com

Terms and conditions of use : Please refer to www.ifma.org.hk/terms.htm