ORGANIZED BY:
THE HONG KONG CHAPTER OF INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION
A LOCAL ASSOCIATION BUILT ON AN INTERNATIONAL REPUTATION

Hong Kong International Maintenance Management Conference 2007

Guest of Honour
Mr. Stewart H. Saunders
MBE, BSc(Eng.), DipMS, C.Eng., MIEE, MBIM
Chief Operating Officer
CLP Power Hong Kong Limited

Supporting Organizations

BSOMES
Building Services Operation and Maintenance Executives Society

The Hong Kong Institute of Facility Management

The Royal Institution of Chartered Surveyors

See also the on-site showcases of the latest maintenance technology by leading companies in Hong Kong

How do I register?

There are three ways to register:

ONLINE  Please visit the conference website at www.ifma.org.hk/mmcconference2007
BY FAX  Please fax the completed registration form to +(852) 2824 8000
BY MAIL  Please send the completed registration form to the address below:-
        The Hong Kong Chapter of IFMA
        2/F Shui On Centre, 6 – 8 Harbour Road,
        Wanchai, Hong Kong

The Hong Kong Chapter of IFMA
Tel: +(852) 2824 8968  Fax: +(852) 2824 8000
13 November 2007 (Tuesday) 09:00 - 12:30

☐ Essential Elements of Maintenance Management
by Graham Tier, Manager, Property Operations & Maintenance of The Hong Kong Jockey Club

This presentation will examine the FM trends in Asia, highlighting the main issues preventing managers from delivering effective maintenance management. The discussion will share key elements that ensure success, the ways to bring about cultural changes and the results achieved in recent years.

☐ Maintenance Planning to Make a Difference
by Kit Tuveson, President of Tuveson & Associates, United States

The word "Plan" is a noun – it describes a fixed thing. The word "Planning" is a verb – it describes a plan in action. This presentation will discuss the various types of maintenance activities a Facilities team will deal with, and how good planning can impact the critical areas of cost, customer satisfaction and asset life.

[MORNING KEYNOTE]

☐ Computerised Maintenance Management Systems - Implementation Case Study
by Ian Abrahams, Service Manager, Performance Contracting facility Management Division, Siemens Building Technologies, Australia

This presentation will take you through the crucial stages required to ensure a successful implementation of a Computerised Maintenance Management System (CMMS) in any facility. It identifies the key activities and the roles of responsibilities of the various stakeholders through a preliminary “User Requirement Study” which is then applied and adjusted as required during the implementation phase. The success or failure of any CMMS implementation strategies are dependent on how well you document and identify the maintenance requirements of the facility and its users before embarking on the actual implementation. A number of case studies adopting this successful strategy in Australia are demonstrated to support this including discussions on the operations and management of the CMMS following implementation.

Ian holds a Bachelor of Engineering Degree with Honours and a Graduate Diploma in Air Conditioning from Swinburne University. His work to date and experience has focussed on Facility Management of large contracts and until recently held the position of National Operations Manager, Service for Siemens Building Technologies.

He commenced his employment with AMP Resolve Engineering in 1987 and went on to become State Operations Manager for Otis Building Technologies in 1996 before joining Siemens in 2001 as Service Manager for their Performance Contracting Facility Management division, SBT.

The last five years has seen Ian focus on developing and delivering long term services solutions for multi-site National customers including computerised maintenance management systems for major client accounts, reviewing their maintenance and service delivery strategies and setting up long term asset protection programs for customers.

13 November 2007 (Tuesday) 14:00 - 17:00

☐ Maintenance Regime development for Rolling Stock using Risk Based Asset Management System in Hong Kong MTR
by C.K. Chan, Workshop & Depot Manager - KDB, Rolling Stock Maintenance Department, MTRCL, Hong Kong

City Metro Systems represent investments of high worth by governments to support the efficiency and vitality of cities. Railways are a capital intensive business typified by significant financial allocation for assets entrusted to organisations to maintain their worth for extraordinarily long periods of time.

This paper presents the methodology developed by the Mass Transit Railway Hong Kong to maximize asset worth and to minimize the capital and operational funds required to deliver world class services to the city and the travelling public, with example on how this methodology being applied on the Rolling Stock maintenance regime development.

☐ Lie-ability, Liability & Reliability – Centred Maintenance
by Stephen Tong, Director & Managing Consultant of Max honour Consultants Ltd, Hong Kong

Turning a blind eye and depend on lie-ability, rather than reliability, to manage liability. 99% of our professionals think that the equipment manufacturer is ultimately responsible for failures and that total reliability can be achieved through time-based maintenance. True of false?

[CLOSING KEYNOTE]

☐ Smart Engineering Asset Management and PAS 55
by Peter Tse, Group Leader, Smart Engineering Asset Management Laboratory (SEAM®), Department of Manufacturing Engineering & Engineering Management, City University of Hong Kong

This talk will present the trends and the state-of-the-art technologies used in engineering asset maintenance. Special emphasis will be on the practice of preventive maintenance through the application of ISO complied condition monitoring and automatic reliability analysis. A brief introduction on the standards of asset management – PAS 55 will be presented.

Ir Dr. Peter W. Tse is the Group Leader of the Smart Engineering Asset Management Laboratory (SEAM®) and an associate professor of the Department of Manufacturing Engineering and Engineering Management at the City University of Hong Kong. He is also a guest Professor of the Wuhan University of Technology.

Invited by the Hong Kong SAR Government, Dr. Tse is the O-Committee Member of the Technical Committees of on-Destructive Testing (TC 199), Safety of Machinery (TC 135) and Mechanical Vibration and Shock (TC 108) of the International Organization for Standardization (ISO).

He is a registered Professional Engineer in Canada, a Chartered Engineer in United Kingdom. He is also a Fellow of the Building Services Operation and Maintenance Executives Society and the Hong Kong Institute of Utility Surveyors.
[SITE VISIT]

**Olympic Equestrian Venues and Facilities**

The Hong Kong Jockey Club is the venue provider for the Beijing 2008 Olympic Equestrian Events. It will provide facilities for all three events of the Equestrian programme, which comprises Jumping, Dressage and Eventing (three-day event) competitions.

The main competition arena for dressage and jumping will have a seating capacity of about 19,000. It will be supported by a warm-up arena.

13 training arenas for dressage and jumping will be provided consisting of general training arenas, dressage training arenas, jumping arena and 1 indoor air-conditioned training arena. A temporary 5.7km x 10m cross-country course at the Hong Kong Golf Club and the adjacent Beas River Country Club at Fanling, and an 800m cross country training track and schooling area and a 1,200m bridle track at Penfold Park.

A purpose-built Main Stabling Complex is finishing construction at the main competition venue. It will contain 200 stables in 4 stable blocks. 35 air-conditioned stables will house reserve horses and a further 35 stables will be for isolation purposes.

The stabling facility will be the venue to the site visit, which will include a 30 – 40 min. talk by John Ridley, the Head of Racing and Business Manager for the Equestrian Olympic venues, on both the events and the venues, and the challenges in staging the events.

*Site Visit Assembly Point - G/F, Central Complex, Hong Kong Jockey Club, Shatin Racecourse*

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[14 November 2007 (Wednesday) 19:00 - 22:30]

[RACE NIGHT NETWORKING BANQUET]

The conference will end with a networking banquet at a private box at the Shatin Racecourse, the banquet includes shared buffet, unlimited serving of pouring brands of spirits, selected red & white wine, beers, soft drinks and orange juice. Seats are very limited for the banquet so advanced booking is recommended.

*Banquet Assembly Point - 6/F, Grand Stand II, Hong Kong Jockey Club, Shatin Racecourse*

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**Travel and Accommodation**

*All room rates below are subject to change depending on room availability. An additional 13% tax and service charge may be applied to the room rates*

**South Pacific Hotel**

Single Room HK$1,230
Tel: +(852) 2572 3838
www.southpacifichotel.com.hk

**Cosmopolitan Hotel**

Single Room HK$2,250
Tel: +(852) 3552 1111
www.cosmopolitanhotel.com.hk

**MTR**

The closest MTR station to Happy Valley
Racecourse is the Causeway Bay Station, Exit A.

**Bus**

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<td>10</td>
<td>Keneddy Town</td>
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<td>10</td>
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<td>117</td>
<td>Sham Shui Po</td>
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<td>19</td>
<td>North Point</td>
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**Parking**

For parking information, please contact Ken Lee at hk-ifma.administrator@ifma.org.hk

**Travel Arrangement for Site Visit**

Delegates may sign up for the shuttle bus to the site visit at Shatin Racecourse. Shuttle bus is due to depart from Happy Valley Stand at 15:00, 14 November 2007. Please check the appropriate box on the registration form to reserve your seat.
REGISTRATION FORM

Please complete the form in BLOCK LETTERS
All fields are required

Membership No: ___________________________ IFMA / BSOMES / HKIFM / HKIS / RICS / Non-member

Title: Prof. / Dr. / Ir. / Mr. / Miss / Mrs / Other (please specify): ____________________________

Surname: ____________________________

Given Name: ____________________________

Position: ____________________________

Organization: ____________________________

Correspondence Address: ________________________________________________________________

Tel (Office): ____________________________ Mobile: ____________________________

Email: ________________________________________________________________

ADMISSION FEE

(please tick the appropriate box)

☐ I would like to take the shuttle bus from Happy Valley Racecourse to Shatin Racecourse for the Site Visit.

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<thead>
<tr>
<th>Admission Class</th>
<th>Early bird Registration</th>
<th>Regular Registration</th>
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<tbody>
<tr>
<td></td>
<td>Conference Only</td>
<td>Conference &amp; Site Visit</td>
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<tr>
<td>Member of IFMA &amp; Supporting Organisations</td>
<td>☐ HK$800</td>
<td>☐ HK$1,000</td>
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<tr>
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<td>☐ HK$950</td>
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Early-bird registration ends on 31 October 2007

Enclosed is cheque # ____________________________ in the amount of HK$ ____________________________

Payment Method:
The Hong Kong Chapter of IFMA will only accept cheque payment. Kindly make your cheque payable to “International Facility Management Association Hong Kong Chapter” and mail to the The Hong Kong Chapter of IFMA within 7 days from registration.

Cancellations:
Cancellation and full refund of the registration can be made on or before 31 October 2007. Kindly note that there will be no refund for cancellation after this date, however, should you be unable to attend, a substitute delegate is welcome.