

Conference



24 October 2006 (Tuesday)

integrate | 2006
FACILITY MANAGEMENT CONFERENCE

3/F Happy Valley Stand
Hong Kong Jockey Club
Happy Valley, Hong Kong



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:: INTRODUCTION

Integrate is one of the largest, most informative and comprehensive annual Facility Management event in Hong Kong, providing the industry the best opportunity to meet with colleagues and peers in FM professions. Integrate addresses the total built environment, focusing educational content, and career-enhancing activities on topics relevant to Facility Management and the Workplace.

This year, **integrate** 2006 is honored to have renowned Speakers from various parts of the globe to share their expertises with the Participants. Topics include benchmarking methodologies, space utilization, sustainability, office cultural difference, empowered customer services and advancement of FM profession.

:: PROGRAMME

Time	Programme	Speaker(s)
0815	Registration & Morning Coffee / Tea	
0900-0905	Opening Address	
0905-1015	Application of Energy and Water Benchmarking in Sustainable Facilities Management	Dr. Paul Bannister
1015 - 1055	<i>Coffee / Tea Break</i>	
1100-1140	Global FM Projects - Balancing Corporate Culture With Local Customs and Practice	Mr. Young Kim
1145-1245	Next Generation FM: Measuring Actual Space Utilization	Mr. John H. Vivadelli
1245-1415	Networking Lunch at Hong Kong Jockey Club	
1420 -1520	International Advancement of the FM Profession	Mr. Steve Gladwin
1520-1555	<i>Coffee / Tea Break</i>	
1600-1640	Differentiating Your Offer Through Providing Empowered Customer Services	Mr. Roy Fung
1645-1725	Sustainability and Corporate Responsibility	Mr. Tim Cole
1725-1735	Closing Remarks	



Application of Energy and Water Benchmarking in Sustainable Facilities Management

Dr. Paul Bannister

Managing Director of Exergy Australia, one of Australia's Leading energy consultancies. He has extensive energy audit and benchmarking experience in commercial buildings.



Global FM Projects - Balancing Corporate Culture With Local Customs and Practice

Mr. Young Kim

In-house Facility Manager at several major foreign firms. Office relocation / renovation project, office service, operation and maintenance. Activities at IFMA / JFMA. National conference, book publish, FM seminar / school. CFMJ, First-class Architect.



Next Generation FM: Measuring Actual Space Utilization

Mr. John H. Vivadelli

Founder of AgilQuest Corporation in leading the transformation of workplace measurement and management. A recognized expert in the fields of alternative office environments, real estate and cost management, and business continuity.



To inform delegates of International Advancement of the FM profession

Mr. Steve Gladwin

Immediate Past National Chair of Facilities Management Association, Australia: Director of Global FM. Regular guest speaker at industry conferences and guest lecturer at FM post graduate courses in Australia and overseas. Has spoken at IFMA's World Work Place, and BIFM's Annual Conferences of two consecutive years.



Differentiating Your Offer Through Providing Empowered Customer Service

Mr. Roy Fung

Over 18 years of Training and Consulting experience; Former Country Manager of the Wilson Learning China Ltd., Former HRD Director of the American Express Int' Inc. for Asia Pacific region; Former Head of Quality Assurance of Hang Seng Bank.



Sustainability and Corporate Responsibility

Mr. Tim Cole

Director of Support Services responsible for product management, the development of all training programs for Forbo North America, and responsible for keeping up with LCA, IAQ and other environmental issues.

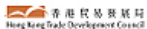
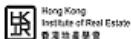
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