

13 November 2007
14 November 2007

Happy Valley Racecourse, Hong Kong
Shatin Racecourse, Hong Kong

INVITATION TO

ORGANIZED BY:

THE HONG KONG CHAPTER OF INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION
A LOCAL ASSOCIATION BUILT ON AN INTERNATIONAL REPUTATION



2007 Hong Kong International Maintenance Management Conference

PROGRAM HIGHLIGHTS

See also the on-site showcases
of the latest maintenance technology
by leading companies in Hong Kong

13 November 2007 (Tuesday) 08:30 - 17:00

Hong Kong Jockey Club, Happy Valley Racecourse



[KEYNOTE SPEAKER]

Computerised Maintenance Management Systems - Implementation Case Study

by Ian Abrahams, Service Manager, Siemens Building Technologies, Australia

This presentation will take you through the crucial stages required to ensure a successful implementation of a Computerised Maintenance Management System (CMMS) in any facility, and identify the key activities and the roles of responsibilities of the various stakeholders through a preliminary "User Requirement Study" which is then applied and adjusted as required during the implementation phase.

Essential Elements of Maintenance Management

by Graham Tier, Manager, Property Operations & Maintenance of The Hong Kong Jockey Club

This presentation will examine the FM trends in Asia, highlighting the main issues preventing managers from delivering effective maintenance management. The discussion will share key elements that ensure success, the ways to bring about cultural changes and the results achieved in recent years.

Maintenance Planning to Make a Difference

by Kit Tuveson, President of Tuveson & Associates, United States

Discuss the various types of maintenance activities a Facilities team will deal with, and how good planning can impact the critical areas of cost, customer satisfaction and asset life.

Lie-ability, Liability & Reliability – Centred Maintenance

by Stephen Tong, Director & Managing Consultant of Max Honour Consultants Ltd, Hong Kong

Turning a blind eye and depend on lie-ability, rather than reliability, to manage liability. 99% of our professionals think that the equipment manufacturer is ultimately responsible for failures and that total reliability can be achieved through time-based maintenance. True or false?

14 November 2007 (Wednesday) 15:00 - 19:00

Hong Kong Jockey Club, Shatin Racecourse

[SITE VISIT] - Olympic Equestrian Venues and Facilities

The Hong Kong Jockey Club is the venue provider for the Beijing 2008 Olympic Equestrian Events.

The competition arena has a seating capacity of 19,000 together with the stabling complex will be visited, which will include a presentation by John Ridley, the Head of Racing and Business Manager for the Equestrian Olympic venues, on both the events and the venues, and the challenges in staging the events.

Please visit www.ifma.org.hk for

- full program of the conference;
- speaker biography;
- presentation outline;
- travel & accommodation information;
- online registration.

For enquiries, please contact

Ken Lee hk-ifma.administrator@ifma.org.hk
(852) 2824 8968

The above is subject to change without notice

EARLY-BIRD REGISTRATION FORM

(Completed and received by fax or mail on or before 31 October 2007)

Name: (Mr/Mrs/Ms) _____
Company: _____
Position: _____
Tel: _____
Email: _____
Membership no.: _____ / non-member
Address: _____

I would like to register for the full day conference on Day 1.

- HK Chapter Member of IFMA - **HK\$800** HK\$900
- Non-Member - **HK\$950** HK\$1,100

I would like to register for the full day conference on Day 1
and the site visit on Day 2.

- HK Chapter Member of IFMA - **HK\$1,000** HK\$1,400
- Non-Member - **HK\$1200** HK\$1,350

Enclosed is cheque # _____ in the amount of HK\$ _____.
Please make all cheques payable to 'International Facility Management Association Hong Kong Chapter',

* The above fee includes lunch at the Hong Kong Jockey Club on Day 1.